



American Water Works
Association



RCAP/AWWA Workshop

Small System Operator Training: Achieve and Maintain Compliance with the SDWA
(Systems <10,000)

**October 6 –Grappone Conference Center, 70 Constitution Ave., Concord, NH
8:00a.m. – 3:30p.m.**

Workshop Description:

Your utility faces day-to-day challenges providing reliable, safe drinking water for your customers while avoiding costly violations. The American Water Works Association (AWWA), in conjunction with the Rural Community Assistance Partnership (RCAP), and the New England Water Works Association (NEWWA) is offering a FREE 1-day workshop to help your utility learn about compliance with drinking water regulations and steps to avoid costly violations. This workshop is made possible by funding through the U.S. EPA and AWWA's partner, RCAP.

Continuing Education Credits - Approved by the NH DES Drinking Water and Groundwater Bureau. AWWA is the entity providing the TCHs for this event. Individual registration is required through NEWWA.

Audience: Operators, managers, or governing body of a small system.

What topics will be covered at the workshop?

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| 7:30-8:00a.m. – | Registration |
| 8:00-8:15a.m. – | SDWA Workshop Introduction and Pre-Test |
| 8:15-10:15a.m. – | Regulatory Overview |
| 10:15-10:30a.m. – | Break |
| 10:30-11:15a.m. – | Distribution Water Quality |
| 11:15a.m.-12:00p.m. – | Coliform Sample Collection |
| 12:00-1:00p.m. – | Lunch |
| 1:00-1:45p.m. – | Main Breaks & Cross Connections |
| 1:45-3:00p.m. – | Troubleshooting, Disinfection, & Restoration of Service |
| 3:00-3:15p.m. – | Post-Test |
| 3:15-3:30p.m. – | Wrap up and Adjourn |

See Other Side for Registration Instructions

****NOTE: As this is a free, grant-funded workshop, food cannot be provided. Please come prepared.****



American Water Works Association



Course Presenters:

Emil Coviello is a water compliance specialist with RCAP Solutions, Inc., for the states of Connecticut, Rhode Island, and Massachusetts, where he is also a certified operator. Emil has 40 years of combined experience in the installation and repair of water, sewer, and drainage systems; operating water treatment plants and distribution systems; and overseeing and performing backflow and cross connection prevention activities. He holds a B.S. in Engineering Technologies from Central CT State University in New Britain, CT.

Daniel Crosby is laboratory director for EAI Analytical Labs. He attained and has maintained the laboratory's NELAC accreditation for microbiologic and inorganic analyses, and developed and implements the quality assurance and control plan while overseeing the financial, customer service, and marketing aspects of the business. He currently splits his time working with EAI and acting as a radiological decontamination advisor and chemist with Environmental Alternatives, Inc. He holds B.S. degrees in chemistry and geology from Keene State College, a Grade 1 treatment and distribution license in NH, and a Class 3 treatment and distribution license in VT.

Wade Pelham is a member of the Engineering & Survey Section at the New Hampshire Department of Environmental Services' Drinking Water & Groundwater Bureau. He holds a B.S. in Environmental & Resource Economics from the University of New Hampshire, is a certified Grade 2 Treatment and Distribution operator in NH, and a NEWWA-certified backflow prevention device inspector/tester.

Amy Rousseau provides engineering and survey technical assistance with the NHDES DWGB. She started with the bureau in 2014 to provide outreach and assistance to seasonal systems as the Revised Total Coliform Rule came into effect and continues this work with the addition of design review, treatment approval, and the occasional survey. Amy's background is in environmental engineering with a Master's degree from Clarkson University. Prior to the DWGB, Amy worked in private consulting, primarily in site remediation of various types, including extensive Superfund work.

REGISTRATION - Small System Operator Training: Achieve and Maintain Compliance with the SDWA – October 6, 2016 – Grappone Conference Center - 70 Constitution Ave. – Concord, NH:

Name(s): _____
Company/Organization/System name: _____
Mailing address: _____
Phone number: _____
Population served by system • 0-500 • 501-3,300 • 3,301-10,000
Email address: _____

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[] Check here if you have a disability and require accommodations to fully participate. You will be contacted by NEWWA

**Please send completed form to New England Water Works Association: Attn: Jeanne Gilpin
Fax 508-893-9898 or e-mail jgilpin@newwa.org,
or mail to: 125 Hopping Brook Road, Holliston, MA, 01746**

NOTE: No confirmation of registration will be sent.