



Rural Community Resources

Comprehensive, on-site technical assistance and training to help small, rural communities address their drinking water, wastewater, and other community development needs.

\$25.3m
Leveraged

343%
Increase in dollars leveraged over FY17

For 185 small, rural communities, serving a population of 325,742 residents, with improved public health outcomes.

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Thank you for your free well assessment program! A member of your team came to my house and helped me learn more about my well and how to protect it. She gave us a detailed report and recommended some simple, low cost tests that can give us an idea if anything is getting into our well. She explained how well water can get contaminated from nearby activities not even on our property. We learned about the risks from our abandoned well and had the well filled in to prevent any contamination. We live in an older house and it was so helpful to learn more about our water source and how to protect it.

Private Well Assessment Recipient,
New York

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Professional drinking water and wastewater staff, community volunteers and other individuals were trained on a variety of technical topics from 50 highly customized workshops and trainings.

RCAP Solutions positively impacted over 375,000 individuals in FY2018, serving New England, New York, New Jersey, Pennsylvania, Puerto Rico and USVI.

One Amazing Year

Crisis Response

In the past year, natural disasters affected people both in the Caribbean and Massachusetts. From Puerto Rico to Worcester County, RCAP Solutions was there to help.

Puerto Rico Hurricane Response:

87 Communities Assisted
26.6K Residents Helped

With immediate & long-term solutions to ensure people have safe drinking water and appropriate wastewater and solid waste solutions.

Worcester, MA Hurricane Evacuee Response:

66 Local Evacuee Families received
\$161k In financial aid to prevent homelessness.

Webster, MA Tornado Response:

7 FAMILIES Received emergency help
\$30k In stabilization and financial assistance.

Housing Resources



Providing a wide range of affordable housing, homelessness prevention, workforce development, family unification and self-sufficiency services for people of every age and ability.



37k
Calls taken

425%
Increase from FY17

Number of calls taken by Housing Consumer Education Center staff, the first point of entry for clients needing housing and emergency assistance.



\$1.1m in Home Modification Loans were provided to 37 caregiving families in central Massachusetts for structural home improvements.

\$8,371,285 in loans have been provided to 356 families since 2000.

“

At one point in my life, I had to move in with family and could not manage on my own, I had no place to call home and had to rely on assistance. Today, I have a degree and a career and will be closing on my own home! A home in a safe community with a great school system where my children can flourish. I have had many twists and turns on this rollercoaster of life, the assistance and support I have received has been my seat belt keeping me safe, helping me put my hands up to sky and knowing I can do anything I set my mind to. I am eternally grateful for the hope programs like Family Self Sufficiency offers to those who need a little extra support.

Family Self Sufficiency Recipient,
Massachusetts

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Sources of Income:

| | <u>FY 2018</u> | <u>FY 2017</u> |
|---|---------------------|---------------------|
| Rental Housing Assistance Payments | \$25,845,272 | \$25,012,681 |
| Program Service Fee Revenue | 4,368,159 | 3,779,812 |
| Administration Revenue | 2,920,918 | 2,896,136 |
| Rental Revenue - HAPCO <i>(Affordable Family Housing)</i> | 460,846 | 455,843 |
| Other Contracts & Grants | 25,322 | 19,028 |
| Rental Assistance Contracts | 37,277 | 38,578 |
| Contributions & Donations | 162,378 | 44,828 |
| Total Revenue & Support | \$33,820,172 | \$32,246,906 |

Putting your tax dollars to work.

RCAP Solutions has always prided itself on being a careful steward of taxpayer dollars, while acting as champions to our mission. Money that comes to RCAP Solutions converts directly into service for others. Our most recent audit showed that 94% of our budget is spent on program costs.

Stabilizing Families & Building Communities.

For nearly 50 years, RCAP Solutions has provided safe, affordable housing to Worcester County families along with resources for rural communities to ensure their residents have clean, healthy drinking water throughout New England, New York, New Jersey, Pennsylvania, Puerto Rico and U.S. Virgin Islands.

RCAP Solutions is an organization that lives its mission every day. We often do this by helping others in times of crisis. In addition to disaster assistance, we provide a number of vital rural community and housing programs on a daily basis. RCAP Solutions is on the front lines helping those most in need.

Help us to provide safe, affordable housing and ensure residents in rural communities have access to healthy, clean drinking water and appropriate wastewater and solid waste solutions.

Visit www.rcapsolutions.org/give for more information and to make a donation.

Please give. You can make a difference today.

RCAP Solutions is exempt under section 501(c)(3) of the Internal Revenue Code.

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Rural Resources Offices | Connecticut, Maine, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, Vermont, Puerto Rico, and U.S.V.I.

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Fostering personal and public self-reliance and improving the quality of life for individuals, families and the communities in which they live.

Impact Report 2018

