Where:
Block Island, RI

Problem:
Technical, Managerial and Financial Assistance

Block Island Water

New Shoreham has the distinction of being the smallest town in the smallest state. The municipality encompasses the entire geographic area of Block Island, an island of just under 10 square miles located approximately 12 miles south of mainland Rhode Island across Block Island Sound. The Town of New Shoreham Water and Sewer District Commissioners have their new rate structure. There are a few issues as expected and RCAP Solutions personnel are helping to monitor and solve these issues.

RCAP Solutions personnel travel to the island predominantly during the off-season, to meet with the water and sewer commissions; we are introducing Asset Management as a long-term planning tool. We also assist the community boards with rate setting and continue liaisons with state and federal funders and regulators. We have met with the Town Manager and discussed their personnel changes and the RD census changes as well as how the new rate design is working, in terms of customer response and revenue generation. We will continue to work on Block Island, as the new census data becomes used and as the new water rates continue to be evaluated. We are discussing the possibility of giving Asset Management Training to the new personnel this year.

RCAP Solutions works with communities to address a broad range of needs, including community infrastructure, and to promote public, environmental, and economic health.

RCAP Solutions is a member of the Rural Community Assistance Partnership. RCAP is a national network of regional nonprofit organizations that provide comprehensive, on-site technical assistance and training to help small, rural communities address their drinking water, wastewater, and other community development needs.

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